# Digitally transforming into the new area

An up-sellable governance solution that continues to offer long-term assistance for business collaboration and helps IT teams stay in control of their ever-growing cloud environment.

Governance underpins every successful Microsoft 365 deployment. Upfront governance discussions and the subsequent decisions define the configuration, training, and communications associated with rolling out Microsoft 365. Those governance decisions touch on all aspects of Microsoft 365, including security and permissions, information lifecycle, adoption, and the administration and ongoing management of the tenant.

Yoko:10 focuses on strategy and governance planning and overseeing the deployment of all various services in Microsoft 365. This approach ensures consistency when using multiple tools and services. Ongoing administration provides a clear message for how the business should operate while using Microsoft 365.

Rencore's best-in-class governance software allows Yoko:10 to deliver a dynamic governance approach for their clients. It enables their admins to identify, assess, and act on information swiftly. Consequently, this fosters a flexible environment for business users to operate in to reach their individual needs.

## The challenges faced

Many organizations struggle to ensure consistency in how multiple services and tools in Microsoft 365 are used and administered. Before the deployment of Microsoft 365 across the business, many governance decisions must be made upfront. Can external guests have access, or is it feasible to add policies to help with the overall lifecycle management? However, these types of decisions do not always happen but are fundamental to a successful project.

When Yoko:10 decided to assist their client Specialist Risk Group in moving to Microsoft 365, the objective was to adopt Exchange online, deploy a company intranet based on SharePoint Online and roll out Teams and OneDrive across the business.

The challenge was to successfully establish a strategy and governance planning for the Microsoft 365 deployment to facilitate successful adoption and continued administration. When the rollout of Microsoft 365 services started to increase, there needed to be clear policies and guidelines outlined per use case for each of the Microsoft 365 services and the type of content or data that should or can be stored.

That is when Yoko:10 looked to add an automated tool-based governance solution to their consultancy package for scaling their clients' governance approaches

# **YOKO: 10**

#### **About Yoko:10**

Yoko:10 is a UK-based organization that provides consulting services for all aspects of Microsoft 365 and Share-Point. With a particular focus on intranet solutions and the planning, governance, and adoption of Microsoft 365 collaboration services, their consultants have a long background of experience in governance.

#### **About Rencore**

Rencore is a B2B software company providing award-winning solutions essential for staying in control of the Microsoft 365 stack, including SharePoint, Teams, Azure, and the Power Platform. Our customers rely on our tools to simplify, automate and speed up their everyday governance, risk, and compliance challenges. Our diverse, global customer base ranging from mid-sized businesses to enterprises uses our tools both as SaaS or self-hosted. Consultancies and Managed Service Providers build their cloud governance and operations services around our powerful solutions.



### The solution

Yoko:10 had worked with Rencore on some complex and highly customized SharePoint migrations. Because of that relationship, they accepted an invite to join the preview program previously set up for Rencore Governance before its public release in February 2021. After some meetings and demonstrations of the product, it was clear how Rencore Governance would quickly fill the gaps in the existing Microsoft 365 reporting and auditing tools such as admin centers and individual solutions like Power Platform center of excellence. The benefits were substantial.

It took Yoko:10 five business days to integrate Rencore Governance within their client's Microsoft 365 environment. The process started with a demo of Rencore Governance to stakeholders, reviewing scanned data gathered by the tool, then attributing that data to policies using pre-built Checks - a set of rules that pick up different instances or different types of activity. Lastly, dashboards and reports were generated out of this information.

# Alex Eggar, Founder and CEO at Yoko:10 summarizes the importance of Rencore Governance:

66 Rencore Governance is central to our approach at the early stages of Microsoft 365 service deployment and beyond, providing all useful information in one portal, reviewing any problematic or potentially problematic activity, and automating communication actions. 99

The first part of the strategy was to think tenant-wide. Rather than focusing on individual services like Teams, OneDrive or SharePoint straight away, Yoko:10 looked at things like managing entities, managing licenses, and security. The aim was to bring inventory data together in one place, provide some clear and easy-to-read metrics and flag any potential concerns or issues within those dashboards.

Once those dashboards were complete, live, and in use, Yoko:10 moved onto specific services. For example, looking at governance around Teams, SharePoint, Power Automate, Power Apps, and made sound governance decisions specifically with those services.

The final stage was to review the automation capabilities of Rencore Governance, and some advanced yet easy to set up automation made the plan actionable to be extended in the future as Specialist Risk Group's governance approach matured.

### In Closing

Yoko:10 can count on Rencore Governance for all their future consultations. With its visibility and automation capabilities, Yoko:10 provides clients with quick and sound governance decisions. After the initial governance strategy implementation, they can continue to use Rencore Governance and offer long-term assistance that nurtures business collaboration and helps IT teams stay in control of their ever-growing cloud environment.

## Are you also interested in becoming a Rencore partner?

Reach out! No matter if you're an ISV, Consultancy, or a Managed Service Provider. – visit **www.rencore.com** today or drop us a line on *partner@rencore.com* to see how we can help you

