

## Modernization made easy!

As a market leader and Fortune 500 company, our customer values a modern and highly performant collaboration platform that keeps their forward momentum going. To continue an upward trajectory, they run Microsoft SharePoint 2010, SharePoint 2013, and SharePoint 2016 to handle document management, collaboration, intranet, and workflows.

In order to meet their business goals, our customer needs to utilize the extension capabilities of SharePoint. The Rencore Platform was integrated into their IT infrastructure to aid controlled SharePoint growth, making sure that whenever SharePoint was customized, it remained secure, up-to-date, and in alignment with the latest Microsoft quality standards.

We are delighted that our customer decided to share information about how their Rencore partnership has helped them achieve their business goals. More specifically, the Rencore Platform has helped control the growth of their SharePoint environment by optimizing security, modernization, and management processes.

### The challenges faced

Our customer needed their SharePoint platform to store and share data in the most performant and secure way, but the platform also needed to be

extended to meet business needs. Over time, their SharePoint environment became heavily extended with many coded, low code and no code custom applications, and as they are constantly striving to streamline business processes, they frequently deployed new customizations on a monthly basis.

As SharePoint growth rapidly increased, our customer noticed an accumulation of IT tickets relating to SharePoint performance. With further analysis, they identified deployment and maintenance issues as well as blockers for modernization and migration plans.

They discovered that the root cause for this bottleneck could be found within the very applications used to extend SharePoint. The applications added to improve specific business processes were either outdated or of poor quality. Therefore, they hindered the overall health of the SharePoint environment.

### Solution

Attempting to find a solution to improve outdated existing solutions and the application validation process, the SharePoint Platform Owner came across the Rencore website and consequently requested a Rencore Platform tour. The application discovery and analysis capability of the Rencore Platform was the exact solution they required.

### Company history

Our customer employs over 90,000 people globally and is one of the world's leading Biotech companies. Each year, they achieve over 40 billion Euros per financial year and are a Fortune 500 organization. A pioneer in healthcare, they look to solve medical problems through excellence in science. Their business approach is ethical and aims to create long-term value for all stakeholders.

### About Rencore

Rencore is a software company providing award-winning solutions essential to the SharePoint and Office 365 space. They empower organizations to stay in control of the growth of their Microsoft collaboration technology by providing insights and advice on how to act on them. Using Rencore software and services, organizations can run an extended, secure, governed and modern SharePoint environment which meets business needs.

The SharePoint Platform Owner explains further:

“I needed an optimal and efficient way to discover underlying issues within the codebase of our SharePoint applications and communicate them to our development team to help them throughout development and migration,” he explains. “As the link between both development and administrator teams, the reporting of such issues needed to be clear with task priority outlined and in-line with importance.”

Once our customer identified the solution to tackle their pain-points, the Rencore Platform was integrated to quality assure new deployments. It was an extremely quick process to implement the Rencore Platform as it integrated seamlessly with other IT processes, and the automated discovery and reporting capabilities made it easy to identify and understand issues. Importantly, they were able to achieve their primary goal which was to ascertain the quality and structure of existing delivered solutions and modernize them accordingly.

## Results

A significant amount of development and administration hours were saved per month. A key factor is that the SharePoint engineering team, including developers, can now analyze new code themselves.

Our customer was also able to rectify their modernization issues by updating outdated applications.

Consequently, the migration projects which had stalled were completed in a timely manner and hemorrhaging of funds decreased.

In terms of business processes, the following chain reaction occurred as a result of integrating the Rencore Platform: Parts of SharePoint governance and risk management processes became automated, and issues were being identified and resolved before reaching the IT help desk. Our customer had control over their SharePoint growth, and this meant employees could analyze, identify and report any issues before they became problematic. As a result, their administrative and problem-solving hours were put to better use elsewhere.

## In closing

By understanding the need to extend SharePoint to achieve their business goals, but also identifying uncontrolled growth as a serious issue, our customer now operates a highly performant, secure, and extended SharePoint environment that aligns with the latest Microsoft updates.

The inclusion of the Rencore Platform has optimized our customer's SharePoint governance, modernization, and management strategy by empowering employees to discover issues, understand how to resolve them and act before they escalate. The automation capabilities that the Rencore Platform provides takes away the constraints attached to platform owners and administrators, which then allows them to have greater control of SharePoint.

Do you want to  
**stay in control** of  
your **SharePoint**  
and **Office 365?**

**Rencore offers automated solutions to discover, understand and act on vulnerabilities and modernization blockers.**

**Reach out!** Visit [www.rencore.com](http://www.rencore.com) today or drop us a line on [sales@rencore.com](mailto:sales@rencore.com) to see how we can help you.